Local Government Community Satisfaction Survey

Moreland City Council 2021 Tailored Questions

Coordinated by the Department of Jobs, Precincts and Regions on behalf of Victorian councils



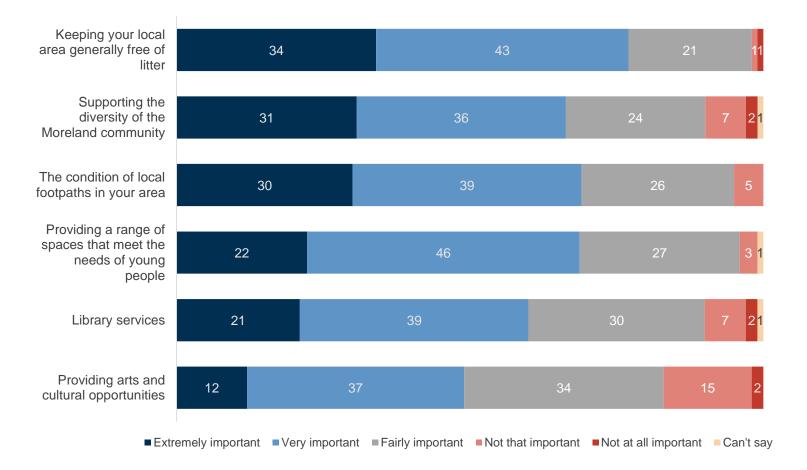
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Individual service area importance

2021 individual service area importance (%)

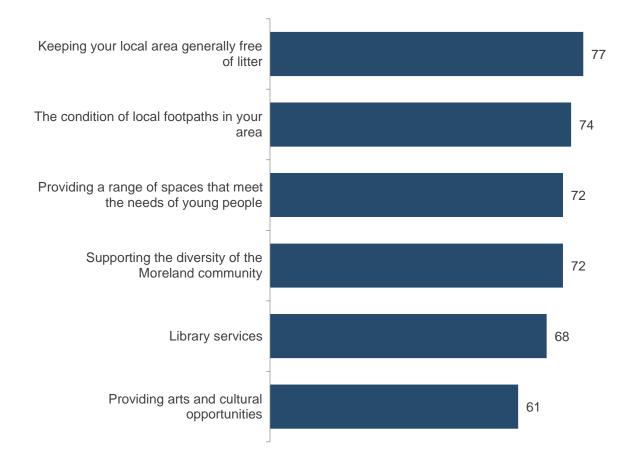


Q1. And how about [INSERT RESPONSIBILITY AREA]? SAY IF NECESSARY: Would you say that this is an Extremely Important, Very Important, Fairly Important, Not That Important or Not At All Important area of responsibility for Moreland City Council? Base: All respondents (n=400).

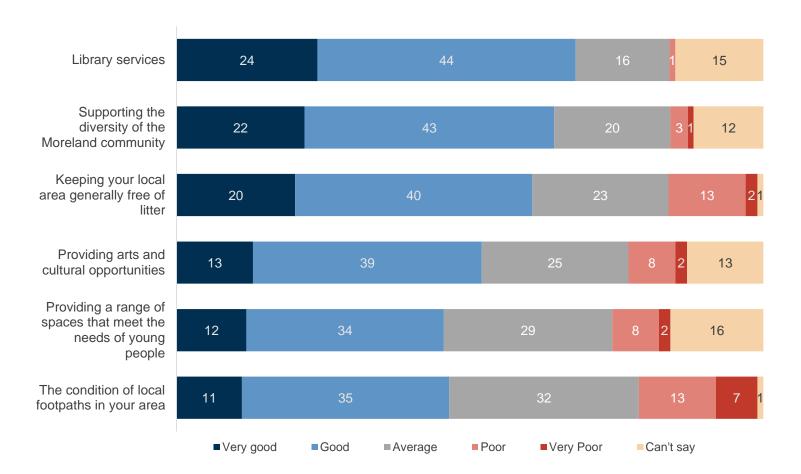


Individual service area importance

2021 individual service area importance (index scores)



Individual service area performance

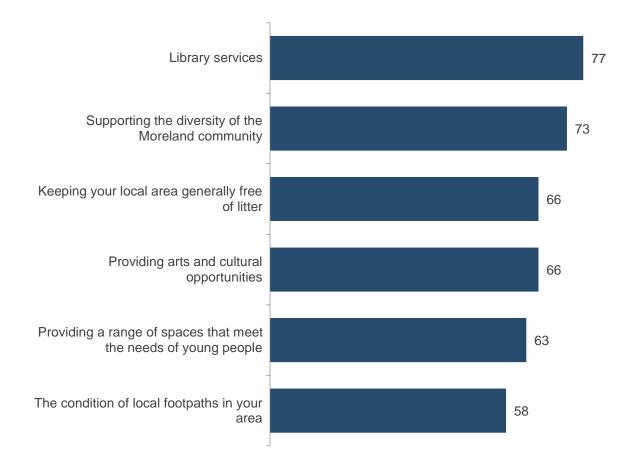


2021 individual service area performance (%)

Q2. And how about [INSERT RESPONSIBILITY AREA]? SAY IF NECESSARY: Would you say that their performance on this has been Very Good, Good, Average, Poor or Very Poor? Base: All respondents (n=400).

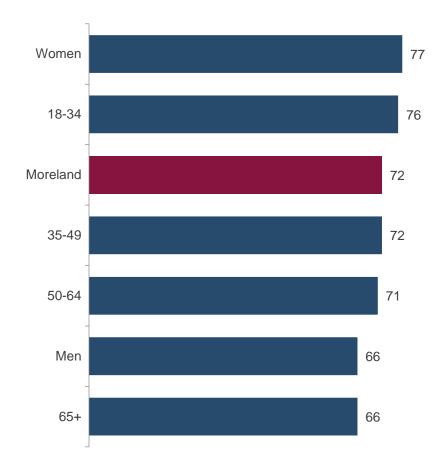
Individual service area performance

2021 individual service area performance (index scores)



Supporting diversity importance

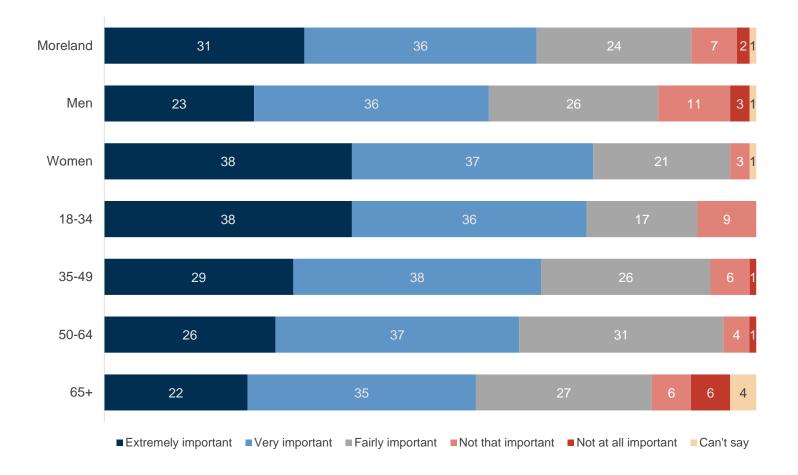
2021 supporting the diversity of the Moreland community importance (index scores)



MO1. And how about supporting the diversity of the community? Would you say that this is an Extremely Important, Very Important, Fairly Important, Not That Important or Not At All Important area of responsibility for Moreland City Council? Base: All respondents (n=400).

Supporting diversity importance

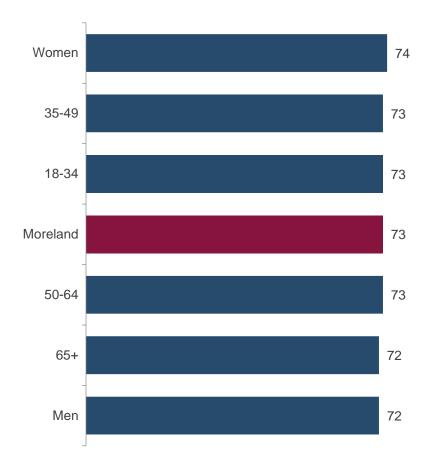
2021 supporting the diversity of the Moreland community importance (%)



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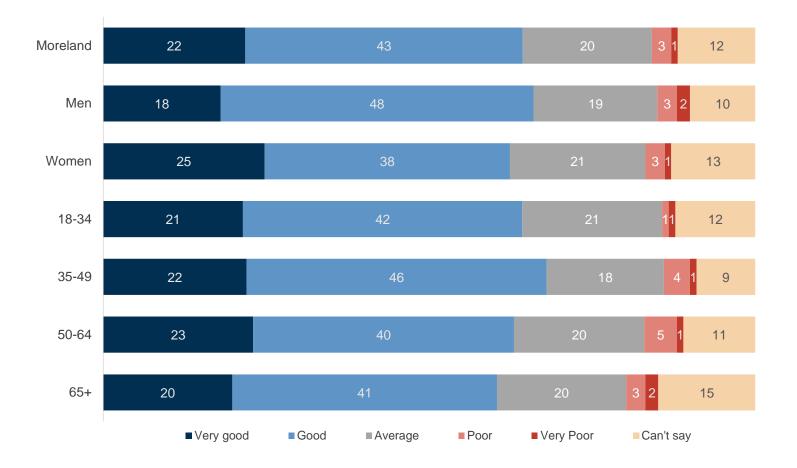
Supporting diversity performance

2021 supporting the diversity of the Moreland community performance (index scores)



Supporting diversity performance

2021 supporting the diversity of the Moreland community performance (%)

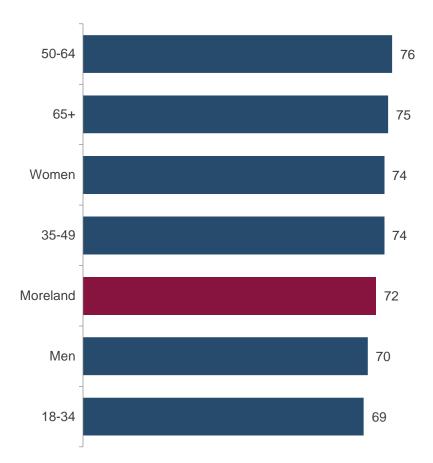


MO1. And how about supporting the diversity of the community? Would you say that their performance on this has been Very Good, Good, Average, Poor or Very Poor? Base: All respondents (n=400).

J W S R E S E A R C H 10

Providing a range of spaces for young people importance

2021 providing a range of spaces that meet the needs of young people importance (index scores)

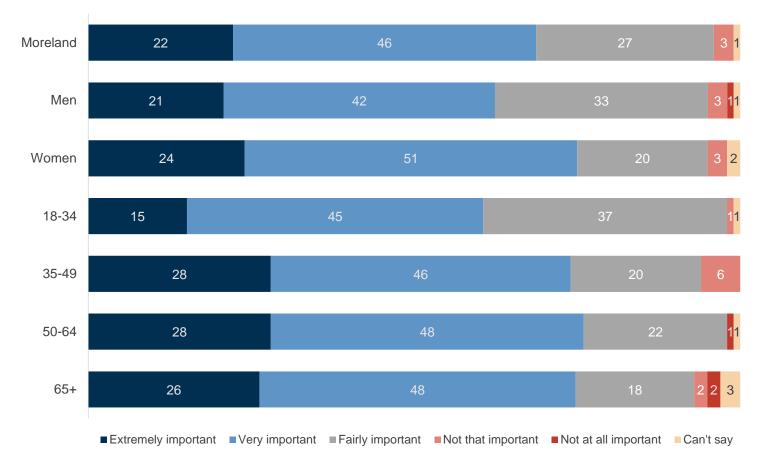


MO2. And how about providing a range of spaces that meet the needs of young people? Would you say that this is an Extremely Important, Very Important, Fairly Important, Not That Important or Not At All Important area of responsibility for Moreland City Council? Base: All respondents (n=400).

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Providing a range of spaces for young people importance

2021 providing a range of spaces that meet the needs of young people importance (%)

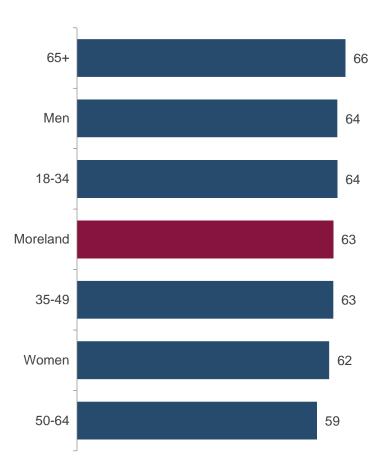


MO2. And how about providing a range of spaces that meet the needs of young people? Would you say that this is an Extremely Important, Very Important, Fairly Important, Not That Important or Not At All Important area of responsibility for Moreland City Council? Base: All respondents (n=400).

J W S R E S E A R C H 12

Providing a range of spaces for young people performance

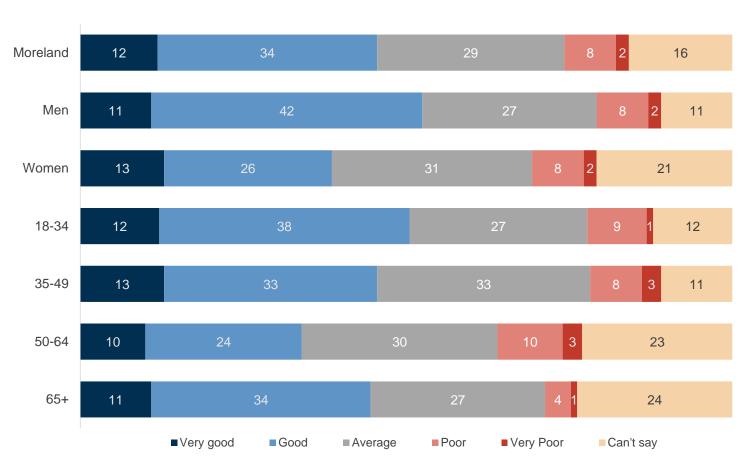
2021 providing a range of spaces that meet the needs of young people performance (index scores)



MO2. And how about providing a range of spaces that meet the needs of young people? Would you say that their performance on this has been Very Good, Good, Average, Poor or Very Poor? Base: All respondents (n=400).

J W S R **E S E A R C H** 13

Providing a range of spaces for young people performance

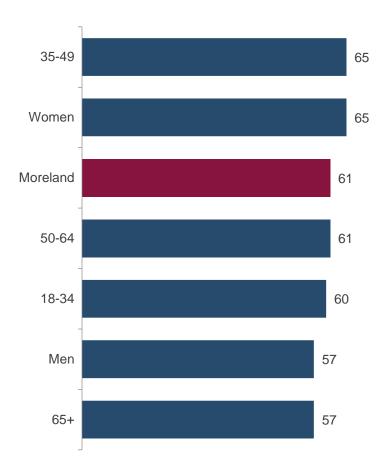


2021 providing a range of spaces that meet the needs of young people performance (%)

MO2. And how about providing a range of spaces that meet the needs of young people? Would you say that their performance on this has been Very Good, Good, Average, Poor or Very Poor? Base: All respondents (n=400).

Providing arts and cultural opportunities importance

2021 providing arts and cultural opportunities importance (index scores)



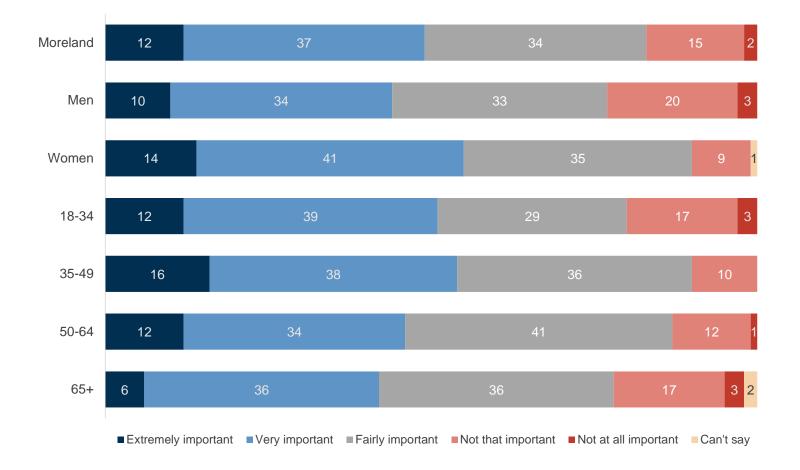
MO3. And how about providing arts and cultural opportunities? Would you say that this is an Extremely Important, Very Important, Fairly Important, Not That Important or Not At All Important area of responsibility for Moreland City Council? PROMPT IF NEEDED: This includes art exhibitions, music festivals and other council sponsored community events in parks and public spaces. Base: All respondents (n=400).

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Providing arts and cultural opportunities importance

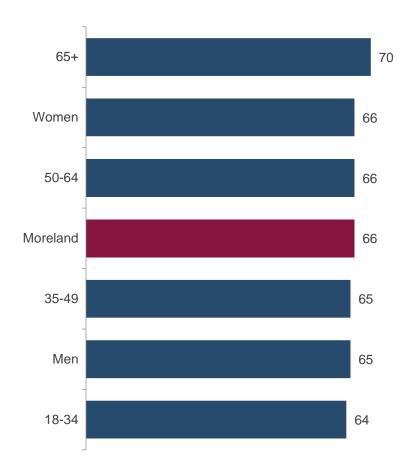
2021 providing arts and cultural opportunities importance (%)



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Providing arts and cultural opportunities performance

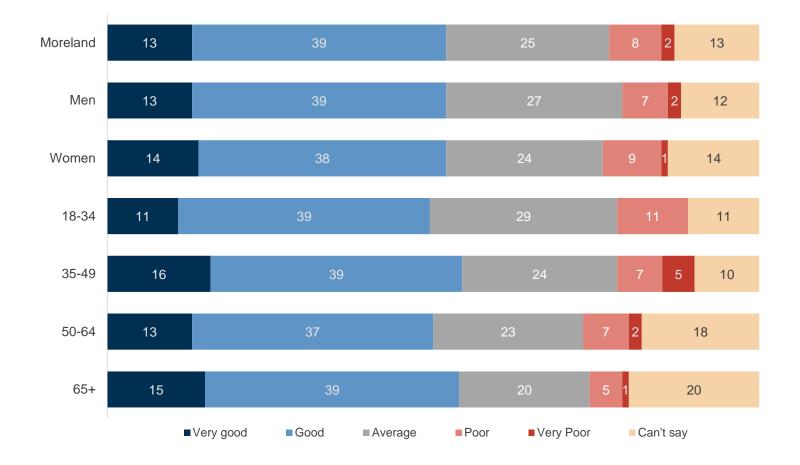
2021 providing arts and cultural opportunities performance (index scores)



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Providing arts and cultural opportunities performance

2021 providing arts and cultural opportunities performance (%)



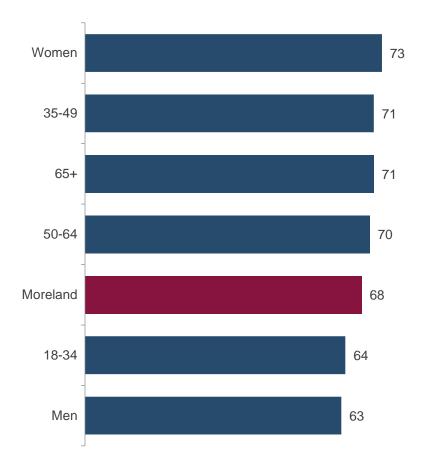
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J W S R E S E A R C H 18



Library services importance



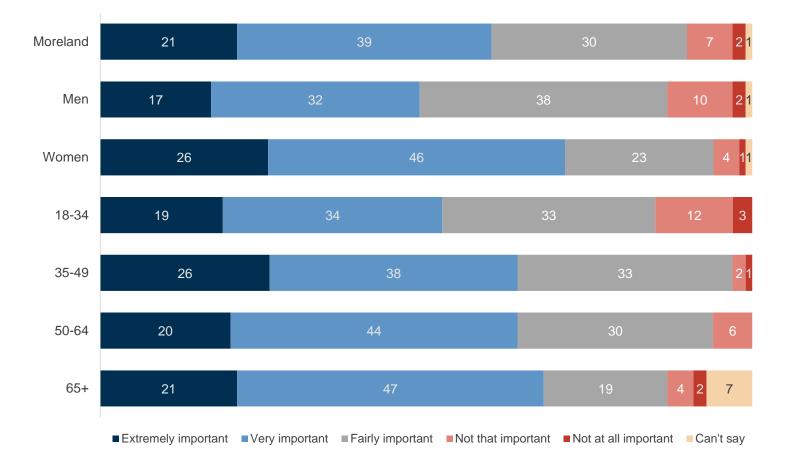


MO4. And how about providing library services? Would you say that this is an Extremely Important, Very Important, Fairly Important, Not That Important or Not At All Important area of responsibility for Moreland City Council? Base: All respondents (n=400).

J W S R E S E A R C H 19

Library services importance

2021 library services importance (%)

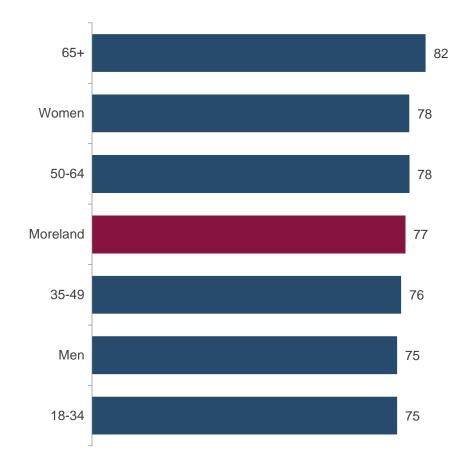


MO4. And how about providing library services? Would you say that this is an Extremely Important, Very Important, Fairly Important, Not That Important or Not At All Important area of responsibility for Moreland City Council? Base: All respondents (n=400).

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Library services performance

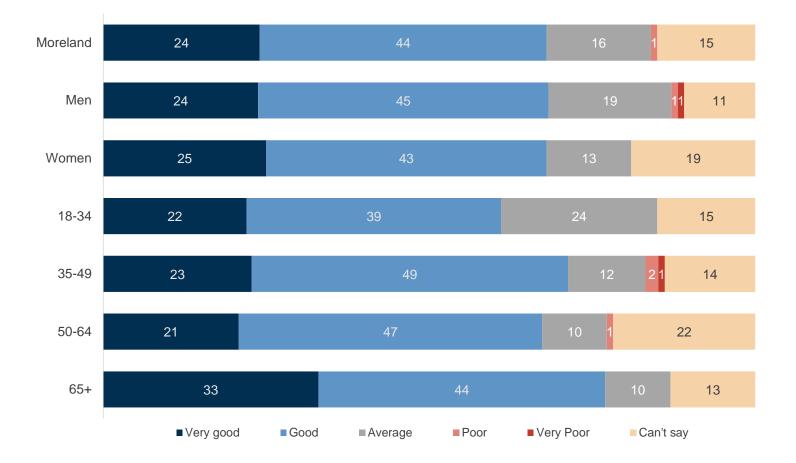




MO4. And how about providing library services? Would you say that their performance on this has been Very Good, Good, Average, Poor or Very Poor? Base: All respondents (n=400).

Library services performance

2021 providing of library services performance (%)

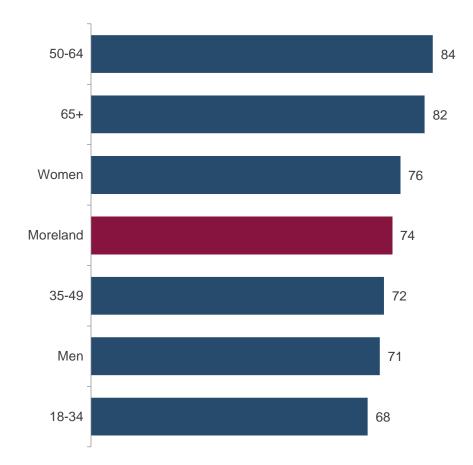


MO4. And how about providing library services? Would you say that their performance on this has been Very Good, Good, Average, Poor or Very Poor? Base: All respondents (n=400).

W)

Local footpaths importance

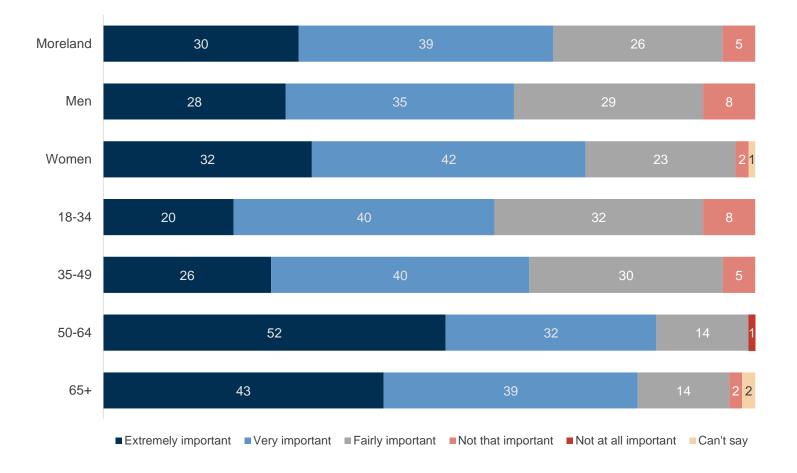
2021 the condition of local footpaths in your area importance (index scores)



MO5. And how about the condition of local footpaths in your area? Would you say that this is an Extremely Important, Very Important, Fairly Important, Not That Important or Not At All Important area of responsibility for Moreland City Council? Base: All respondents (n=400).

Local footpaths importance

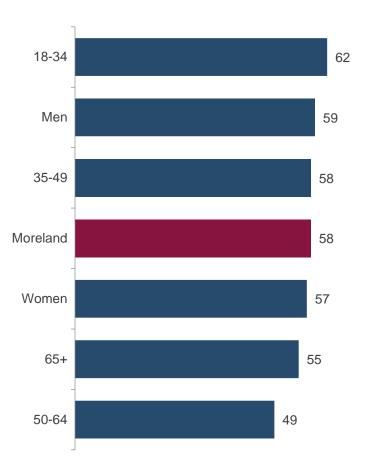
2021 the condition of local footpaths in your area importance (%)



MO5. And how about the condition of local footpaths in your area? Would you say that this is an Extremely Important, Very Important, Fairly Important, Not That Important or Not At All Important area of responsibility for Moreland City Council? Base: All respondents (n=400).

Local footpaths performance

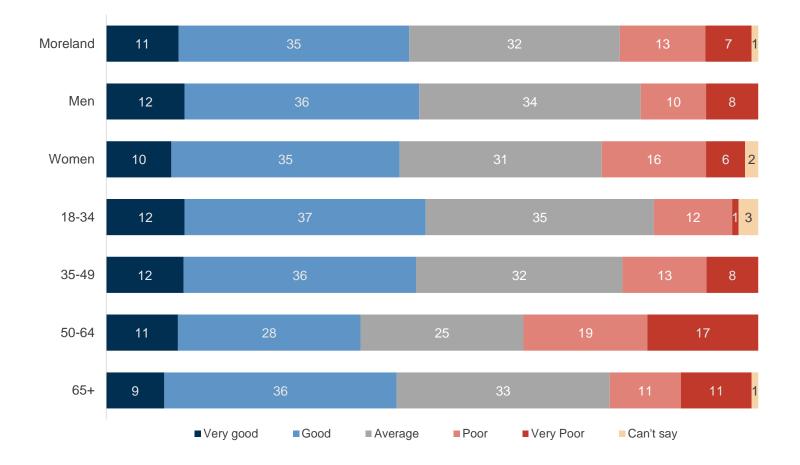
2021 the condition of local footpaths in your area performance (index scores)



MO5. And how about the condition of local footpaths in your area? Would you say that their performance on this has been Very Good, Good, Average, Poor or Very Poor? Base: All respondents (n=400).

Local footpaths performance

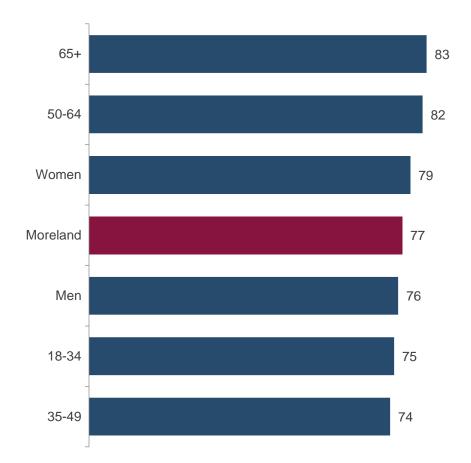
2021 condition of local footpaths in your area performance (%)



MO5. And how about the condition of local footpaths in your area? Would you say that their performance on this has been Very Good, Good, Average, Poor or Very Poor? Base: All respondents (n=400).

Local area free of litter importance

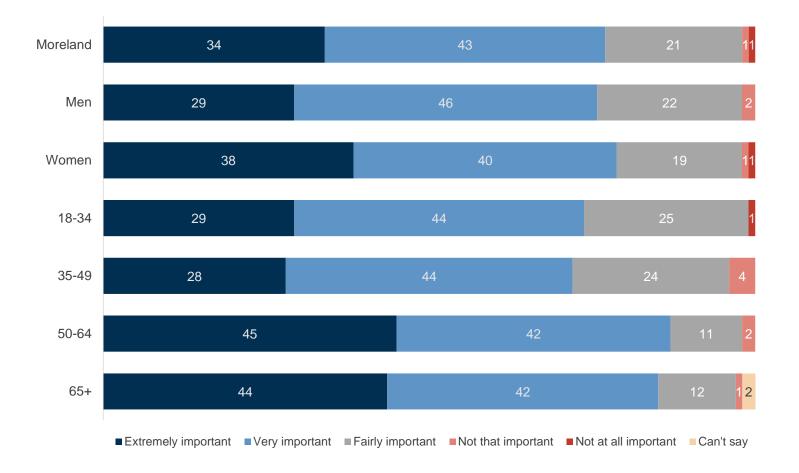
2021 keeping your local area generally free of litter importance (index scores)



MO6. And how about keeping your local area generally free of litter? Would you say that this is an Extremely Important, Very Important, Fairly Important, Not That Important or Not At All Important area of responsibility for Moreland City Council? Base: All respondents (n=400).

Local area free of litter importance

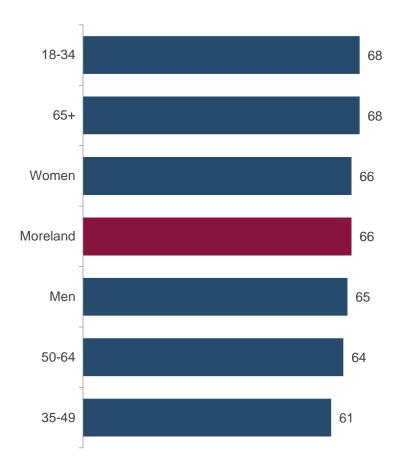
2021 keeping your local area generally free of litter importance (%)



MO6. And how about keeping your local area generally free of litter? Would you say that this is an Extremely Important, Very Important, Fairly Important, Not That Important or Not At All Important area of responsibility for Moreland City Council? Base: All respondents (n=400).

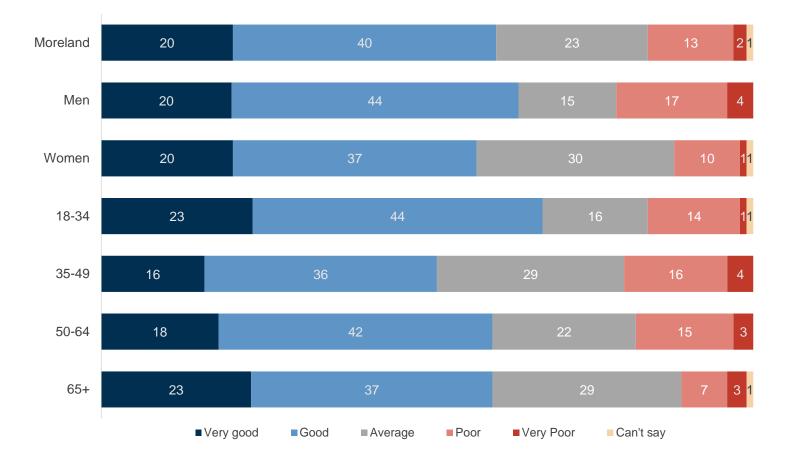
Local area free of litter performance

2021 keeping your local area generally free of litter performance (index scores)



Local area free of litter performance





MO6. And how about keeping your local area generally free of litter? Would you say that their performance on this has been Very Good, Good, Average, Poor or Very Poor? Base: All respondents (n=400).

THERE ARE OVER 6 MILLION PEOPLE IN VICTORIA...

FIND OUT WHAT THEY'RE THINKING.

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Katrina Cox Director of Client Services kcox@jwsresearch.com