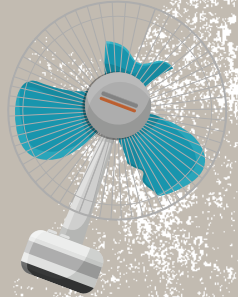




Merri-bek
City Council

How to use your booked hard waste collection



**You must
book to have
your hard waste
picked up.**

Standard hard waste collection

If the waste charge is paid at your property you are entitled to a standard hard waste collection.

This can be either 2 booked collections of up to 1 cubic metre or 1 collection of 2 cubic metres per financial year.

How do I book a standard hard waste collection?

There are 2 ways you can book your standard hard waste collection:



Call WM Waste Management on 9721 1915



Book online at hardrubbishmelbourne.com.au/merri-bek.

After making your booking you will receive a user guide and a sticker.



Paid hard waste collection

If you have used up your allocated booked collections (paid through your waste charge) or you use a private waste service and do not pay the waste charge, you can pay a fee to have your hard waste collected. There are 2 ways you can book your paid hard waste collection.

You can also combine your paid service bookings, for example if you book an additional hard waste collection plus a bulk cardboard collection, this will cost you \$150.

How do I book a paid collection?

There are 2 ways you can book a paid hard waste collection:



Call Merri-bek City Council on 9240 1111



Book online at merri-bek.vic.gov.au/hard-waste

How much does a paid collection cost?

There are a number of paid collection options that you can choose from:

- \$100 fee for 1 cubic metre of hard waste
- \$200 fee for 2 cubic metres of hard waste
- \$50 fee for 1 cubic metre of bulk cardboard
- \$55 fee for 1 cubic metre of bundled branches



**Example of
1 cubic metres
of hard waste**



Hard waste FAQs

Where do I put my hard waste?

Neatly stack your hard waste on your nature strip or footpath. Make sure pedestrians can still pass by safely. Contact Council if you do not have a nature strip in front of your property.

When do I put my hard waste out?

Place your items out on the nature strip on the weekend before your collection.

- Do not put items out on your nature strip without a booking.
- It is illegal to place items out at any other time and penalties apply under the General Local Law.
- After making a booking you will receive a user guide and sticker.
- Place the sticker on your booked hard waste pile to let others know that it is not dumped rubbish.

Make sure all your items are out by the Sunday night before your collection week.

How much hard waste will be collected?

Properties that pay the waste charge are entitled to a collection of 2 x 1 cubic metre or 1 x 2 cubic metres per financial year.

This entitlement can be used for hard waste, or bulk cardboard or bundled branches.

What else can I do with my hard waste?

Most items collected through hard waste end up in landfill. If your items are in good condition, consider giving them a second life by repairing, donating, rehoming or selling them.

Visit **merri-bek.vic.gov.au/reducingwaste** for more information.

Additional booked items



NEW

Bulk cardboard and bundled branches are now accepted. These items can be collected instead of other hard waste items. You must indicate on your booking form that you want a **bulk cardboard** or **bundled branches** collection.



**YES these items will be collected for recycling
(please leave these items in a separate pile)**



E-waste includes any item with a plug, cord or battery that is no longer working. Remove any batteries before placing out for collection.



Whitegoods such as stoves, washing machines, dish washers and refrigerators (with doors removed) and other scrap metal

Mattress and base,
1 per household





Yes these items will be collected for landfill



Broken household furniture



Timber up to 1.5 metres in length, no more than 10 pieces



Sheet glass/mirror wrapped and marked as 'glass'



Carpet rolled and tied. One roll only, up to 1.5 metres in length and light enough for 2 people to lift.



These items will not be collected



No fence panels, building waste, renovation materials or cement sheeting



No gas bottles



No chemicals, oils and poisons



No tyres



No paint



No household garbage



No garden materials



No bean bags, polystyrene or foam



No human waste or hazardous waste including asbestos



No commercial or industrial waste

If you have items that cannot be reused or donated, you can book a hard waste collection

إذا كان لديك عناصر لا يمكن إعادة استخدامها أو التبرع بها، فيمكنك حجز جمع النفايات الصلبة.

Se hai oggetti che non possono essere riutilizzati o donati, puoi prenotare una raccolta dei rifiuti ingombranti.

Εάν έχετε αντικείμενα που δεν μπορούν να επαναχρησιμοποιηθούν ή να δωριστούν, μπορείτε να κάνετε κράτηση για μια συλλογή σκληρών απορριμμάτων.

Kullanmadığınız ve bağış yapamayacak kadar eski olan eşyalarınızı için rezervasyon yaptırabilirsiniz.

More information

Phone 9240 1111

Visit merri-bek.vic.gov.au/hard-waste

Speak with us in your language



For more information visit merri-bek.vic.gov.au/your-language

Per maggiori informazioni nella tua lingua, chiama il numero **9280 1911**

Για να μάθετε περισσότερα στη γλώσσα σας, καλέστε το **9280 1912**

لمعرفة المزيد بلغتك، اتصل
بالرقم **9280 1913**

اپنی زبان میں مزید جاننے کے لیے
9280 1917 پر کال کریں۔

तपाईंको भाषामा थप जान्नेको लागि,
9280 1910 मा कल गर्नुहोस्

Kendi dilinizde daha fazla bilgi
edinmek için **9280 1914**'ü arayın

如需了解更多您语言版本
的信息，请致电 **9280 0750**

Para saber más en tu idioma
llama al **9280 1916**

Để tìm hiểu thêm bằng ngôn
ngữ của bạn, hãy gọi **9280 1915**

अपनी भाषा में अधिक जानने के
लिए, **9280 1918** पर कॉल करें

To speak with us in a
language not listed here,
please call **9280 1919**