

## Transport to Medical Appointments Outside the City of Moreland area currently include the following locations:

### Hospitals:

- Royal Melbourne Hospital (City and Parkville campuses)
- Royal Women's Hospital
- Royal Dental Hospital
- St Vincent's Hospital
- Peter McCallum Cancer Centre
- Broadmeadows Hospital
- Epworth Freemasons East Melbourne
- Northern Hospital
- Austin Hospital
- Heidelberg Repatriation
- Eye and Ear Hospital

### Other Health Centres:

- DPV (Dianella)
- Broadmeadows Health Service
- Australian College of Optometry
- North West Eye Specialist
- Skin Cancer Foundation
- Victoria Parade Surgery Centre.

### Other locations may be considered.

As the service is in high demand, please remember to ring and cancel within 24 hrs if you no longer need the service, as you may incur a cancellation fee.

## Emergency Contacts

Moreland City Council has a duty of care to the people we support. It is important that we have accurate details of your emergency contacts on our file so that we can notify them in case of an emergency. Please contact the **Community Transport Team** on **9240 2302** or email **comtransport@moreland.vic.gov.au** if your emergency contact information changes.

### Contact us

#### Moreland City Council

Locked Bag 10,  
Moreland VIC 3058  
Australia

**Email:** [comtransport@moreland.vic.gov.au](mailto:comtransport@moreland.vic.gov.au)

**Phone:** 9240 2302

**TTY:** Phone 133 677

### Language Link

廣東話	9280 1910
Italiano	9280 1911
Ελληνικά	9280 1912
عربي	9280 1913
Türkçe	9280 1914
Tiếng Việt	9280 1915
हिंदी	9280 1918
普通话	9280 0750
ਪੰਜਾਬੀ	9280 0751

All other languages  
9280 1919

# Moreland Council Community Transport Service



## The Moreland City Council Community Transport Service helps Moreland residents stay active, connected and access their community.

The service offers eligible residents an affordable transport service that is accessible and monitored to ensure your safety.

The transport service is a council funded, shared resource that tries to accommodate where possible. It comprises of small buses with hoists and safety features that can assist people who use walking aids and wheelchairs.

One of our friendly drivers can collect you from your home and transport you to your destination and can then take you back home afterwards.

### Who is the service for?

- older people
- people with disability
- people who cannot drive
- people who have difficulty using public transport.



### Where can I go?

- Health care appointments
- Exercise and rehabilitation programs, including allied health services
- Leisure centres and swimming pools
- Shopping
- Visiting friends and family members
- Senior's Clubs

### What are the hours of service and cost?

The Community Transport Service operates Monday to Friday, 8:45am to 4.30pm.

There is a small fee for the service, please contact the Transport Team for current charges.

Fees will be invoiced to you every 4 weeks.

### How often can I use the service?

As this is a shared community service, you can access the service twice a week. For example: in one week you could go shopping and attend a senior's group.

Transport required to medical appointments can be in addition to your two trips per week.



### How many shopping bags can I bring?

For safety purposes, and due to limited storage on the bus people need to limit the size and number of shopping bags to either;

- 2 zipped chill bags, or
- 1 collapsible shopping jeep.

The largest floor space measurement must be no more than 55cm x 45cm.